





We succeed when our customers excel

- I am committed to our customers' success
- I provide a customer first experience every time
- I am focused on improving the customer experience every day
- I provide reliable and excellent service





I do what is right

- I work in a safe and environmentally-responsible way
- I respect others
- I behave in an ethical way
- I deliver quality work

We work as a team

- We help each other to meet customer needs
- I put the team first
- I collaborate and support team members
- I foster open, two-way communication





We deliver results

- I do what I say I will do
- I focus on continuous improvement
- I innovate
- I strive to exceed customer expectations

l am a role model

- I celebrate successes
- I learn from failures
- I approach every day with a can-do attitude
- I have fun