



Extended Service Coverage

FOCUS ON YOUR BUSINESS WITH PEACE OF MIND PROTECTION

Your business depends on your equipment being ready to work when it's needed. With Extended Service Coverage, you can spend less time managing your cranes and more time running your business. Our Extended Service Coverage options give you protection against unexpected repair bills and expensive parts and labor charges. It covers the cost of parts and labor for many critical areas of your equipment, including the engine.

Benefits:

- ▶ Protect your equipment investment beyond the standard warranty period.
- ▶ Our unique Pause Coverage option ensures you're protected from unexpected delays.
- ▶ Increase your machine's resale value with Transferable Coverage.
- ▶ No risk, no hassle – you can Cancel Your Coverage at any time!
- ▶ Make sure repairs are done right the first time with factory-trained technicians using genuine Manitowoc parts.

Three Levels of Coverage:

It's important to have the right coverage for your needs. That's why Manitowoc offers three levels of coverage, depending on where your crane is in its life cycle.

- ▶ **ESSENTIAL Coverage:** covers critical power-train and boom equipment.
 - **Carrier:** Axles, Transmission, Drive-train, and even the Engine!*
 - **Superstructure:** Turntable Bearing, Electric Swivel, and Engine*
- ▶ **PLUS Coverage:** includes Essential Coverage items, plus:
 - **Hydraulic System:** Cylinder, Pumps, Outriggers
 - **Lifting Equipment:** Auxiliary Hoist, Boom Dolly, Hook Block, Tele Sections
 - **Accessories:** Heater, APS Box
- ▶ **PLATINUM Coverage:** in addition to Plus Coverage items, it includes:
 - **Technology & Electronics:** Crane Control System, ECOS, Telematics, Cameras
 - **Lifting Equipment:** Jib, Mega Wing Lift
 - **Annual "Health Check" Inspection:** comprehensive evaluation of the full crane

* Extended Service Coverage for engines is available in North America. For availability in other regions, contact your Manitowoc dealer.

Eligibility:

Extended Service Coverage is available on select models of the following product lines:

- ▶ Grove Rough-Terrain (GRT) cranes
- ▶ Manitowoc Lattice-Boom Crawler cranes
- ▶ Grove All-Terrain (GMK) cranes

Unprecedented Coverage Flexibility:

Change happens – we understand. That's why we make it easy to deal with. We're here for you!

PAUSE COVERAGE

If you encounter unexpected delays or equipment breakdown, you can "pause" your coverage to ensure downtime has minimal impact on your coverage.

TRANSFER COVERAGE

If you sell your crane, the unused portion of your Extended Service Coverage will transfer to the new owner.

CANCEL COVERAGE

You can cancel your coverage and receive a pro-rated refund based on your claim history and remaining term balance.



Extended Service Coverage

Covered Items	Essential	Plus	Platinum
OEM Repair Parts	x	x	x
Labor for Repair	x	x	x
Troubleshooting / Diagnostics	x	x	x
Annual 'Health Check' Inspection			x
Carrier			x
Axles	x	x	x
Engine and Engine Components	x	x	x
Hydrostatic Drive	x	x	x
Angle drive	x	x	x
Steering	x	x	x
T-Case	x	x	x
Transmission	x	x	x
Pump - Steering Pump		x	x
Cylinder - Steer		x	x
Pump - Central Lubrication Pump		x	x
Pump - Drive Pump		x	x
Pump - Main Pump		x	x
Cylinder - Extension O/R		x	x
Cylinder - Jack O/R		x	x
Cylinder - Suspension		x	x
Outrigger		x	x
Crane Control System (CCS)			x
Electronic Crane Operating System (ECOS)			x
Cab			x
Rim			x
Superstructure			x
Engine and Engine Components**	x	x	x
Pump Drive	x	x	x
Turntable Bearing	x	x	x
Aux. Hoist		x	x
Cylinder - Counterweight		x	x
Main Hoist		x	x
Pump - Aux. Hoist		x	x
Pump - Central Lubrication		x	x
Pump - Emergency		x	x
Pump - Main		x	x
Pump - Main Hoist		x	x
Pump - Swing		x	x
Swivel - Hydraulic		x	x
Crane Control System (CCS)			x
Electronic Crane Operating System (ECOS)			x
Cab			x
Counterweight			x
Cylinder - Tilt			x
Grease Lines			x
Hoist Camera			x
Swing Box			x
Swing Lock			x
Swivel - Electric			x
Swivel - Water			x

Covered Items	Essential	Plus	Platinum
Boom			x
Butt/Base Section		x	x
Boom Head Sheave Section		x	x
Cylinder - Lift		x	x
Cylinder - Telescope		x	x
Crane Control System (CCS)			x
Electronic Crane Operating System (ECOS)			x
Insert			x
Guide Sheave			x
Tele Sections 1-8			x
Accessories			x
APS Box (Fuel Saver)	x	x	x
Accessory Pump		x	x
Air Condition Hydraulic		x	x
Anemometer		x	x
Auxiliary Boom Nose		x	x
Auxiliary Hoist(s)		x	x
Boom Dolly		x	x
Boom Head Camera		x	x
Cylinder - Luffing Jib Backstop		x	x
Counterweight Removal		x	x
Heater		x	x
Hook Block		x	x
Travel Pump		x	x
Hook Block Camera			x
Jib - Extension			x
Jib - Fixed			x
Jib - Heavy Duty			x
Jib - Nose/Rooster Sheave			x
Luffing Jib Control Arm			x
Mega Wing Lift			x
ROB			x
Remote Controls			x
Reverse Camera			x
Telematics			x
Trailer Hitch			x
Deductible	\$500	\$250	\$100
Included tech mileage (up to)	0	0	200
Included tech travel hours (up to)	0	0	4

Pricing & Availability

Extended Service Coverage is available in the United States, Canada, Mexico, Brazil, Chile, Columbia, and Peru. Contact your local Manitowoc sales representative for pricing.

- ▶ Coverage is based on the purchased coverage option and takes effect on the date that your original new crane warranty expires.
- ▶ Items not covered by Extended Service Coverage, including, but not limited to: consumable and maintenance parts (such as filters, liquids, batteries, brake pads), suspension alignment, appearance care (cleaning and polishing), shock absorbers, upholstery wear and tear, crawler treads, and tires. Refer to the Exclusions section of your Extended Service Coverage Terms and Conditions for a complete list of excluded items.

** Warranty claims for Engine and Engine Components are covered by the engine OEM's Extended Service Coverage which is included with your purchase of this crane ESC. Please contact your Manitowoc Authorized Service Center for assistance with your local engine's OEM representative for service support and warranty claims.