

Parts Bulletin D17-308

Date:

July 19, 2017

To:

Mobile Crane Distributor Parts Managers Mobile
Crane Support Personnel

Subject:

GMK R-Parts Core Return Guidelines

Core Return Criteria

Dear Business Partner,

further to our recent bulletin D17-306 requesting to return cores to reseed our reman program, please find below some essential guidelines before returning any core:

Core guidelines:

- Core must be complete, no parts missing or disassembled
- Main components (housings, barrels, rods etc.) must be free of tears, gouges, cracks
- Major components not broken in half or bent (example: cylinder rod, barrel), fire-damaged or internally rusty

If a core has major damage it usually means it will not be economically rebuildable and we may advise you to scrap the core rather than incurring extra freight and customs expense (the core value may still be refunded!).

If in doubt, please contact us with pictures to let us review if the core should be returned.

We would also like to stress that it is of the utmost importance to seal / secure hydraulic ports and drain fluids were applicable to avoid environmental damage through pollution, resulting in expensive fines and costly clean-up operations. Please note that we will recover any associated costs from the expected core value refund.

The parts should also be adequately packed to guard against transportation damage and rust. Some pictures of major flaws described are illustrated below:

1. Large dent in cylinder rod



2. Major internal rust



Should you have any questions or complications, please contact Manitowoc Crane Care.